

## A photograph of a smiling man with a shaved head holding a green sign that says "THANK YOU!" in black, hand-painted letters. The photo is tilted and has a white border, set against a green background with a large white letter 'A' in the top right corner.







## Dedicated to Carla Kirsh:

*Her sense of wonder, curiosity, and enthusiasm continues on*

Last January, the community lost a tremendous presence of kindness and compassion. From a nursing career in Philadelphia, Carla began work here in 1978, to become a skilled therapist, leader, and mentor to many. She wore many hats through the years, including a nursing role with older adults, leading the Emergency Services team, and working with Veterans for decades. She developed a model for treating individuals with a history of trauma before any existed. She was truly self-taught and ahead of her time, a dedicated pioneer in her field. She established and led the Dialectical Behavioral Therapy team for over two decades, a program that continues with her strong influence evident. She was recognized by the state and others in New England as a skilled and consummate professional. To many at MFS she was a support, supervisor, teacher, friend, and healer.

What we remember most was her sense of wonder, curiosity, and enthusiasm about her work. Her respect, compassion, and connection was remarkable and deeply felt.

Although Carla left MFS in recent years to address health issues, she was always hoping to return, eager to get back to the work and the people she loved. Colleagues continued to seek her consultation and support. After her death, the outpouring of memories and gratitude for her presence in our lives was heartfelt. The tribute created by clients was truly remarkable.

*We miss you Carla, thank you for touching so many people's lives, and so many of our hearts.*

Pictured throughout our report are some of the 193 grateful people who make Monadnock Family Services the valuable place it is.

On the cover: MFS Staff members (top) David Cote, (center) Jinsook Song, Brittany Labrecque, Liz Biron, Danielle Miller, Jennifer Bernet, Melody Olivo, Rachel Andersen, Samantha Clarke, and Shannon Popescu, (bottom) Jolymn Paulsen, Julie Chapin-Cordima, Jeremy Mitchell

# Dear Friends:

As you can see throughout this year's publication, the annual report of Monadnock Family Services for 2019 is meant to convey our deep gratitude to our community for all their support. We also want to share a short message on what we've accomplished. It was a year in which mental health issues occupied the news: drug overdoses, suicide, violence but also successful advocacy efforts to de-stigmatize mental illness and the State's new Ten Year Plan for services. It was a busy and successful year for us.

## New Services

MFS has been able to initiate a number of new programs, including an on-site primary care clinic in partnership with Cheshire Medical Center/ Dartmouth Hitchcock Keene at our 93rd Street location as well as the implementation of an in-house pharmacy there operated by Genoa Healthcare. A new medication assisted treatment program is being implemented thanks to a three year federal grant. We are in the process of adding much needed room for services by leasing space in a building adjacent to 64 Main Street. A new heating/ventilation system at 93rd Street improved comfort for clients and staff. We expanded our office space in Peterborough and upgraded our computers.

As a result of increased grant funding for specific programs, relatively stable funding from the state, and generous levels of donations and philanthropy from the residents of the region, our financial performance was strong. We are grateful to you for your support.

## Our special staff

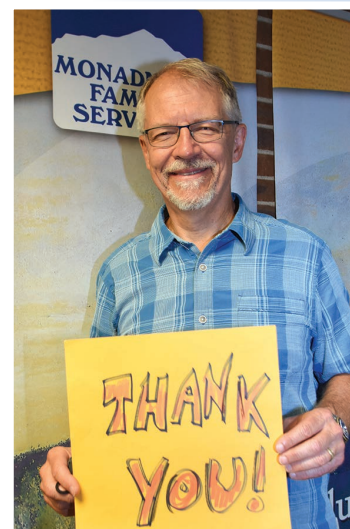
We are also grateful for the exemplary dedication of our staff members whose skill and persistence advance our mission each and every day.

For example, case manager Lisa Celone says she stays working at her job because she "gets to work with some of the bravest people I have ever known – the parents of our clients. Every child is special and this job ensures that those who need help the most don't get left behind."

"I leave work knowing that my day has been full of purpose," says Program Supervisor Annelies Spykman. "Each moment makes things better for individuals, families and our community. That's time and effort I can be proud of."

This culture of caring carries through to those behind the scenes as well, like support staff and administrators. "The dedication and compassion of the team I work with is absolutely amazing," reports practice manager Danielle Jacobs. "The support we give each other keeps us afloat and seeing the impact we have on the kids and families we work with is such a rewarding feeling knowing we are making a difference in their lives."

*(continued on page 4)*



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## More issues ahead

We recognize that, despite a good year financially, we continually need to enhance the organization's ability to meet community needs by increasing our investment in staff, facility and technology, and to ensure the ongoing viability of MFS.

We have been able to reduce staff turnover considerably in the past year but much remains to be done. Compensation lags behind both the general market and for behavioral health statewide. Our staff does critically important work but the job market does not reflect this in wages. We continue to look at ways to remedy this and find ways to attract and retain the best staff possible.

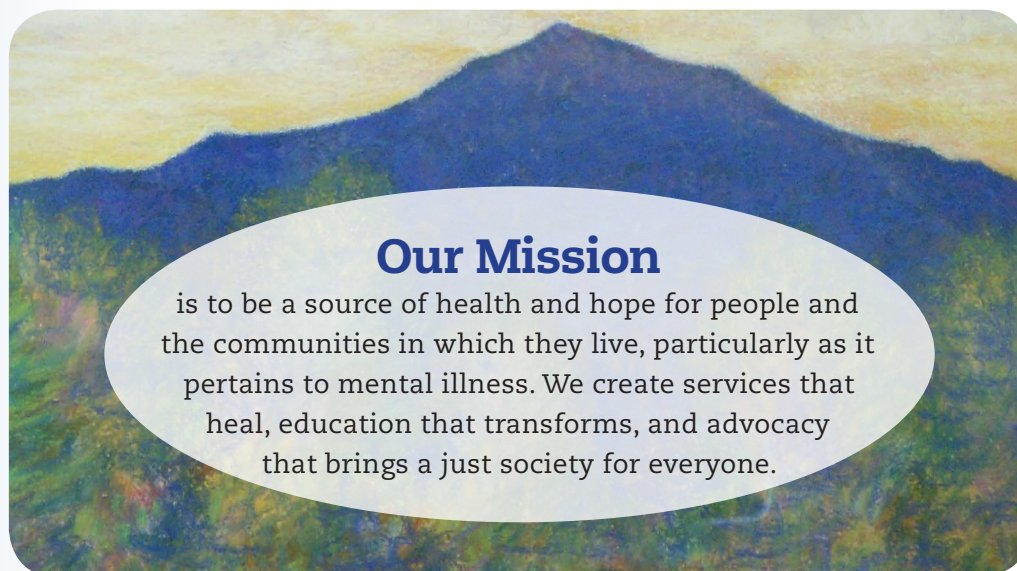
Much needs to be done to our facilities. Windows are in need of replacement at 64 Main St and adequate handicap accessibility needs redress. Looking ahead, we need to assess how future care models will drive our facility and technology needs. How will increasing collaboration with other agencies affect facility usage? Will increasing use of technology result in new models of care?

A good year financially allowed us to set aside capital for future needs. We are grateful to have the opportunity to do so but know that the nature of government funding is unpredictable. Building up our reserves and finding new ways to be cost effective will help us get through lean years.

MFS' Board and Management continues to think strategically. Our core mission is the treatment of mental illness. We are uniquely positioned to care for people with long term mental health challenges and we need to be responsive to emerging community needs. Our organization will continue to be open to partnerships and collaborations that help meet those needs.

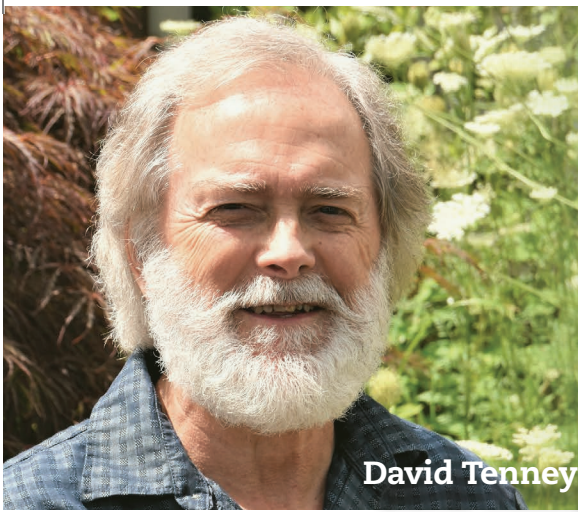
We thank you for your support of and interest in Monadnock Family Services.

Sincerely,



### Our Mission

is to be a source of health and hope for people and the communities in which they live, particularly as it pertains to mental illness. We create services that heal, education that transforms, and advocacy that brings a just society for everyone.



David Tenney

## DAILY DEDICATION: *Forty Years of Service to the Community*

If you were alive in 1978, you might recall that Jimmy Carter lived in the White House, that a pound of Land O Lakes butter cost \$1.33 and a dozen eggs were 48 cents, or that the average house in the US would cost you about \$54,000. Back then, the popular TV shows were “Happy Days” and “Little House on the Prairie” and hits like “Grease” and “Close Encounters” were in theaters. Where were you then?

David Tenney Ph.D was embarking on a four decade long career with Monadnock Family Services. Today, this anchor and exemplar of our service to our Region is still working, teaching, contributing and growing.

Following his days as an intern, Dave became the first MFS Emergency Clinician in 1979 and has been the Department Director since 2000. He’s fulfilled many critical roles pertaining to the State’s Disaster Behavioral Health Team and critical incident management. He is an invaluable member of the MFS Senior Leadership Team.

The start of his career in community mental health was far simpler than it is today. “I believed in President Kennedy’s vision for a comprehensive mental health care for all and wanted to do my part to facilitate that,” says Tenney, reflecting on what has kept him going all these years. A man of compassion and dedication, he states that “I have always valued the role of compassionate love and held a desire to serve the Universal Spirit within everyone by extending that love to all to the best of my ability.”

That deep value found a scholarly foundation as Dave earned his Doctoral degree in 2013. “I consider

my studies on love-based psychotherapy as the most important area of learning in my career,” he explains. “It’s the most essential element of psychotherapy and for facilitating optimal wellbeing; it has informed all aspects of my work here.”

In his Doctoral Dissertation, counselor Tenney defined what this means: “Love-based therapy is guided by the principle, power, and presence of a compassionate and benevolent intention to foster the client’s fullest well-being...”

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In his leadership role running the MFS’s regional mental health emergency service team, Dave and his staff have seen people face horrific psychological challenges and crises. Urgent, often overwhelming emotional distress can sometimes be fatal unless the necessary supports and interventions can reverse the powerful downward spiral. This is what Dave has done for decades and continues to do today.

“People are doing the best that they know how,” he says. “Sometimes, it takes a turning point in their life in the form of a crisis to realize there may be a better way. People are more able to make positive change once they have a greater acceptance of who they already are.”

He is quick to tell you how, over the arc of his career, the idealistic vision that launched the community mental health movement has given way to the business of health care and the steady decline of resources and the services they created. Still, the human spirit and it’s inclination to health remains as strong as ever. Oftentimes, it takes the support, dedication and compassion from professionals like Dave to make it flourish.



## Joining up for Better Care



Thanks to our ongoing partnership with Cheshire Medical Center and to new funding from New Hampshire's Medicaid Transformation Project, Monadnock Family Services was able to open a primary care satellite program at our facility at 17 93rd St. in Keene. **Nurse Practitioner Christopher Polich APRN** (pictured left) took to this new role with enthusiasm and professionalism.

Integrating mental health and primary care "is a unique approach to a problem that has befuddled traditional health care for decades" says Polich. "This is about a segment of our population that has been underserved and overlooked for a long time."

This optional venue for primary care makes it easier for MFS clients to receive improved medical services. Not only are appointments for routine care and consultations more convenient, but Chris' daily interactions with MFS medical, clinical and case management staff affords a better integration of most of the health services a person receives. Embedding primary care into a mental health center is particularly effective for individuals who have complex physical and psychiatric needs. "Sometimes, a person's psychiatric symptoms gets in the way of attending to physical health problems," Polich explains. "Now we have a new way to better meet their needs. That's what drew me here."

*Years in the making, our new clinic is another way  
MFS is addressing a whole-person approach to services.*

## Monadnock Family Services 2019 Summer Gala



Jackie Donovan, Jack Wozmak, Gigi Batchelder

**Thank you** to Don and Joyce Healy for hosting the 2019 Monadnock Summer Gala at Lakefalls Lodge on July 20th. We honored Bob and Dita Englund, who have both given tirelessly to MFS and many other local nonprofits for decades. Because the gala occurred during our 2020 fiscal year, we'll share photos and additional stories in the upcoming edition of our Summit Magazine, which will be published early next spring.



Bob and Dita Englund

**At our 2017 Monadnock Summer Gala, we raised over \$15,000** to complete a bathroom renovation at our Adult Care Center in Jaffrey. Because of the caring and generosity of so many of our friends, this handicap accessible shower is being used daily – providing our staff with the space and tools they need to assist clients who require additional help with their personal care needs.

**“Soc et tuum”** Thanks to the warm hearted generosity of our friends at **St. James Episcopal Church**, over 115 MFS clients received a new pair of socks during the month of December. These wonderful donations found their way onto the feet of many of the children and families, adults, and seniors we see at our MFS offices, as well as to the homeless population our PATH worker, Brian Willett, is regularly in contact with. Upon learning of this donation Brian said “I know right where I am heading to begin sharing this wonderful gift”. From all of us to all of you – heart-felt thanks.



Above:  
Kendra Killian,  
Pam Cadmus,  
Patricia Kendall



## Green Giving Charity

Thank you, Nature’s Green Grocer, for selecting the Restorative Partial Hospitalization (RPH) program, located at our Adult Care Center in Jaffrey, as a recipient of your Green Giving Charity program this past spring. We are deeply grateful for your ongoing commitment to make our community healthier by supporting the important work of local nonprofits like MFS.

Pictured accepting the check is Mary Delisle, Director of Development at MFS (2nd from right), and Nature’s Green Grocer team members (left to right) Cassie Stepanek, Aidan Boyle and Greg Noble.

## RSVPs America Reads Book Fair

A HUGE THANKS go to our generous donors who supported the purchase of 1169 new books for children who receive literacy support through Monadnock RSVP’s America Reads program! Our Annual Book Fair was made possible with contributions from: Keene Elm City Rotary, Kiwanis Club of Keene, Success By Six Committee (Elm City and Keene Rotaries), private donors and books from Monadnock United Way and C&S Wholesale Grocers.





# The Batchelder Society

In September 1905, a group of 28 citizens gathered at the home of Mrs. Alice Batchelder to create an organization that would provide food and clothing to needy families. The new organization was called Associated Charities of Keene. Today, it is known as Monadnock Family Services.

MFS has grown and changed in many ways since 1905. We still offer aid to families, but today that aid also comes in the form of counseling and related supports to individuals and families living with mental illness.

The intentions of the original 28 concerned citizens live on today in the generosity of our donors. It was with this caring legacy in mind that we created The Batchelder Society, providing friends and supporters with the opportunity to create their own legacy to benefit MFS.

We are deeply grateful for the generosity of the following friends who have included MFS in their estate plans, choosing to make a lasting difference in the lives of others.

John C. Calhoun +  
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Story and Thomas Wright +  
Philip Wyzik  
1 Anonymous Friend

+ indicates Deceased



***“I have named MFS in my estate plans because I want MFS to continue the wonderful work they do for many years to come. I encourage all MFS supporters to do the same. Together we can ensure the future for the critical work MFS does in our region”! –Lucy Shonk***

***“Since I joined the board of MFS, I have watched the State of NH funding diminish each year, so I make sure that I donate to the annual fund. But what about after I am gone? That decision was easy. My lawyer suggested that I set aside a percentage of my estate for MFS. Over the years this decision has given me a warm feeling of satisfaction knowing that consumers of MFS will continue to get quality services”. –Sue Chollet***

***“Experiencing mental illness in our family has emphasized the importance of supporting community mental health services and by making a legacy gift to MFS, my goal is to improve the lives of individuals living with mental illness. I believe that we all share the responsibility to take care of our community today and for generations to come”. –Jean Hoffman***

For information about how you can name Monadnock Family Services in your estate plans, please contact Mary Delisle, Director of Development at (603) 283-1568 or [mdelisle@mfs.org](mailto:mdelisle@mfs.org).



# Special thanks to Our Caring and Generous Donors

All gifts listed on the following pages were received between July 1, 2018 and June 30, 2019  
or were raised during our 2019 fiscal year.

These lists have been prepared with care. If your name has been listed incorrectly or omitted in error, please accept our sincere apology and notify Mary Delisle, Director of Development, at (603) 283-1568 or mdelisle@mfs.org so that we may update our records.

\* 5-9 Years of Giving  
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Johnson & Johnson  
Ken Jue Consulting  
Keene Elm City Rotary Club  
Keene Emblem Club #24  
Keene High School Class of 1983  
Keene Lodge B.P.O.E. 927  
Keene Rotary Club - Success by Six  
The Kingsbury Fund  
Kiwanis Club of Keene  
Knights of Columbus, Our Lady of  
Monadnock Council #8544  
The Main Street America Group  
Mascoma Bank  
Masiello Insurance Agency, Inc.  
Craig McBeth, D.M.D.  
McGurty Maintenance, LLC  
The Melanson Company  
Monadnock Community Hospital  
Monadnock Cooling Systems  
Monadnock Disposal Service, Inc.  
Monadnock United Way  
NBT Bank  
New Hampshire Ball Bearing, Inc.  
**New Hampshire Charitable Foundation:**  
• Ira S. and Gertrude S. Hubbard  
Memorial Fund of the NH Charitable  
Foundation  
• The Kayser Family Fund of the  
NH Charitable Foundation  
• Isabelle F. Miller Fund of the  
NH Charitable Foundation  
• Walter Rohr Family Fund of the  
NH Charitable Foundation  
• Thomas P. Wright Fund of the  
NH Charitable Foundation



Bridget Noone

The New Hampshire Trust Company  
Performance Health and Fitness  
Piggy's Fine Repurposed Goods  
Putnam Foundation  
Ransmeier & Spellman  
RBC Wealth Management  
Rivermead  
SAU 29 - United Way Designations  
Savings Bank of Walpole  
Scott-Farrar at Peterborough  
Scully Architects  
Serendipity Shop of All Saints' Parish  
Shipping Shack  
St James Church  
Summerhill Assisted Living  
Target Corporation  
Targett Cleaners  
TD Bank Affinity Program  
TD Charitable Foundation  
Tieger Realty  
The Timken Company  
The Toadstool Bookshop  
True North Networks, LLC  
Tufts Healthcare  
Union Congregational Church,  
Women's Fellowship  
United Church of Christ in Keene,  
Women's Fellowship  
United Way of Coastal Fairfield County  
Upton & Hatfield, LLP  
WS Badger Company  
Wilder Plumbing & Heating, Inc.  
The Woodbound Inn

## Financials

Fiscal Year 2019 (unaudited results)

MFS ended the year with an operating surplus, building upon the progress we've made in the last two previous years. Personnel costs increased over \$750,000, most of which was for wage increases for our staff.

### Program Service Fees

Client Fees.....	360,726
Private Health Insurance.....	366,701
Medicaid.....	8,262,977
Medicare.....	227,633
Public Support.....	1,755,151
Federal Grants.....	95,244
Other Income.....	74,589

**Total Revenue** **\$11,243,021**

### Expenditures

Personnel .....	6,618,564
Health Insurance .....	1,247,409
Payroll Taxes/Benefits.....	658,562
Occupancy .....	696,005
Professional Fees and Training .....	494,771
Transportation.....	142,444
Equipment/Communications .....	233,545
Consumables.....	296,471
Transfer to Affiliate Foundation .....	200,000
Transfer to Affiliate Capital Expenditures .....	400,000
Other Expenses .....	221,419

**Total Expenditures..... \$11,209,190**

# Gifts-In-Kind

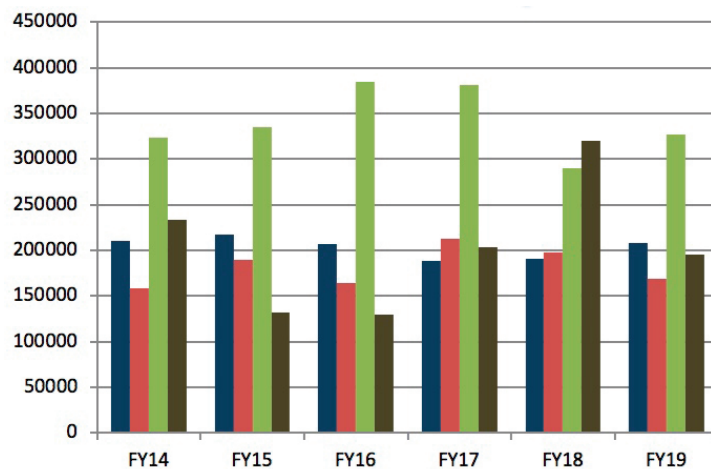
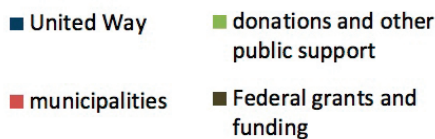
Adventure Limousine & Transportation  
American House Keene Men's Group  
AMT Productions  
The Antrim Limrik  
Applewood Care & Rehabilitation Center  
Ava Marie Handmade Chocolate  
The Barbary  
Linda Bastedo  
Stephanie Bedaw  
K.E. Bergeron Mechanical Systems, LLC  
The Bezio Family  
The Black Swan  
Bond Wellness Center  
The Boston Red Sox  
Tina Boylan  
Brattleboro Museum of Art  
The Bread Shed  
David Bulger  
Bulldog Design  
C&S Wholesale Grocers  
Café 532 and Deli  
Bobbi Campbell  
Tim Campbell  
CC&D's Kitchen Market  
The Chamberlain Family  
Cheshire Garden  
Cheshire Medical Center  
Coll's Garden Center & Florist  
The Community Kitchen  
Cooper's Hill Public House  
Country Crafts  
Carolyn Crane and Eileen Fernandes  
Creative Encounters  
Diane Croteau  
Cup of Life Healing Center - Tricia Hurley  
Mary Delisle  
Downtown Fitness  
Susan Doyle  
Dunkin Donuts  
Shelley Earley  
Eastern Mountain Sports  
Elm City Brewing Company  
Bob and Dita Englund

Eversource Energy  
Evolution Chiropractic  
Feel the Steel Barber Shop  
JoAnn and Bill Fenton  
Florentine Films  
Franklin Pierce University Football Team  
Frazier & Son Furniture  
Pam Friend  
Friendly's  
Herb Frink Photography  
Frisky Cow Farm Products, Inc.  
GemGraphics  
Kelly Gorsuch  
Granite Lake Woodturning  
Hancock Baskets  
Hannaford-Keene  
Hannaford-Rindge  
Hannah Grimes Marketplace  
Harlow's Deli & Café  
Harvard Pilgrim Health Care  
Ann Heffernon  
Nicole Henry  
Hobbs Jewelers  
Clay and Caroline Hollister  
The Home Depot  
The Hot Glass Art Center  
Sharman Howe  
Hubert's of Peterborough  
The Inn at East Hill Farm  
In the Company of Flowers  
Jaffrey's Country Café  
Joseph's Coat  
Keene Country Club  
Keene Public Library  
The Keene Sentinel  
Keene Signworx  
Keene Swamp Bats  
Knights of Columbus, Our Lady of  
Monadnock Council #8544  
Kristin's Bistro & Bakery  
Kroka Expeditions  
Life is Sweet  
Local Burger

Diana MacVeagh  
Debbie Madigan  
Manhattan East Hair Salon  
Market Basket-Swanzey  
Pastor Robert Marrone  
Mascoma Bank  
McDonalds of Jaffrey  
JoAnne Mead  
Miller Bros-Newton  
Mint Premium Car Wash  
MoCo Arts  
Mon Amie Fine Jewelry  
Monadnock Broadcasting Group  
Monadnock Center for  
Violence Prevention  
Monadnock Community Hospital  
Monadnock Cooling Systems  
Monadnock Food Co-op  
Monadnock Ledger-Transcript  
Monadnock Oil & Vinegar Co.  
Monadnock Regional High School  
Music Department  
Monadnock Shopper News  
Mary Ellen Moore  
Mountainshade LLC  
Nature's Green Grocer  
New England Everyday Goods  
Northeast Mountain Footwear  
Orchard Hill Farm  
Panera Bread  
Papagallo's  
Pelletier's Sports Shop  
Performance Health and Fitness  
Peterboro Basket Company  
Bob Pettigrew  
Price Chopper-Keene  
Prime Roast Coffee Company  
Principal Group Financial  
The Pub Restaurant  
Roy's Market  
St. James Church  
Savron Graphics  
Chris Selmer

## Dollars to MFS from Non-State Sources

Last year, MFS joined forces with the River Center in Peterborough and the Grapevine in Antrim to launch a Parenting Collective thanks to funding from the Monadnock United Way.





The Shattuck Golf Club  
 Shipping Shack  
 Lucy Shonk  
 Solus Studios  
 Southwestern Community Services  
 John Stone  
 Sunflower's Restaurant and Catering  
 Ted's Shoe and Sport  
 Thai Garden  
 The Timken Company  
 Jeanne Thieme  
 Touchstone Crystals  
 Tree Free Greetings  
 The United Church of Christ - Keene  
 Walier Chevrolet  
 Walmart  
 Sue Warren  
 Waterhouse Restaurant & Bar  
 Sheila Williams  
 Winchendon Furniture  
 Works Bakery Café  
 WS Badger Company  
 Phil Wyzik  
 Yankee Publishing  
 Robert Yantiss



## “We Met the Challenge!”

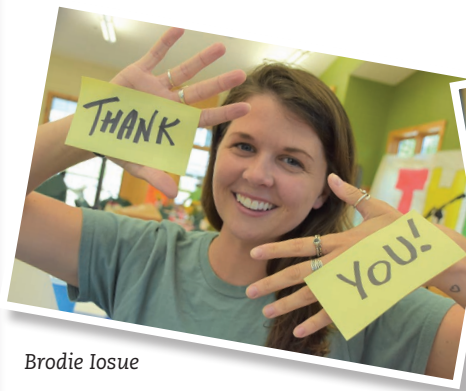
Our deepest thanks go out to our friends at The Finlay Foundation for giving our donors the opportunity to help us raise an additional \$20,000 during our annual appeal – and we did it!

In Karin Finlay's words “Mental illness is a significant challenge in our society. The Finlay Foundation is proud to support Monadnock Family Services to assist them in helping some of the neediest people in the Monadnock region. We are thrilled to be a catalyst for other donors to come forward to sustain this vital work.”

*To The Finlay Foundation  
and everyone who supported this challenge – thank you!*



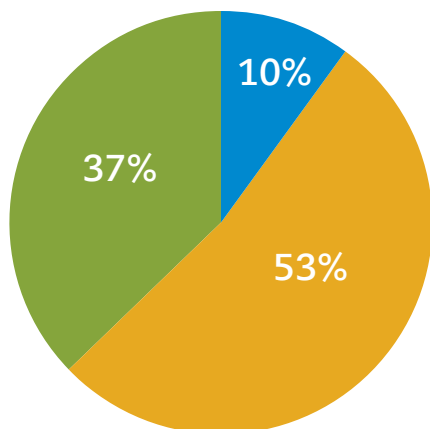
Justin Crockett,  
Stephen Camp,  
Marla Steffler



Brodie Iosue



Asra Zahn



## Serving All Ages

In FY 19, our staff rendered over 60,000 hours of clinical care to 2423 people throughout the Monadnock Region. Eight hundred people were served by our Emergency Services Team.

■ Adults
 ■ Children
 ■ Seniors



**TRIBUTE**  
**In Memory of**  
**Thomas J. Casey**

Our Monadnock Family Services family was deeply saddened with the passing of Tom Casey on April 8, 2019. Since we've known him, Tom has been one of our strongest supporters and we are deeply grateful for the many years and many ways in which he has been there for MFS.

Shortly after becoming a "chef" for our Men Who Cook fundraiser, Tom was invited to join the Development Committee at MFS, and in 2007, "Trustee" was added to his growing number of titles. After completing two terms, Tom served on our Operations Committee as well as our Foundation board. And when MFS was temporarily without a Director of Development several years ago, Tom willingly took on the role of Interim Director of Development and Communication.

Two former MFS board chairs shared these reflections... "Tom was dedicated to the mission of MFS. His strong communication skills and financial acumen brought added depth to the board and the committees on which he served. His voice was a respected one and his warm manner always engaging" said Jane Larmon. And Bob Rooney added "Tom was a real contributor while serving on the MFS Board. He also was a tremendous help when he worked part time to help keep our Development and Communications efforts alive. He was a great "friend", a true gentleman, and a very nice person".

***We'll miss you, Tom, and all you brought to MFS both as a volunteer and as a member of our professional team.***

# In Memory of...

**In Memory of Eric L. Bratten**

Irene and Steve Farrar

**In Memory of Helen Burns**

Patrick and Arlene Aicholtz  
 Mr. Richard L. Burns

**In Memory of Herbert Burk**

Joel and Deborah Weissman

**In Memory of Thomas J. Casey**

Arkansas Blue Cross & Blue Shield  
 Rita and Joseph Armideo  
 Jill Batty and Daryl Stutes  
 Cheryl Belair and Steve Bragdon  
 Paul and Alyse Bettinger  
 Drazen Cackovic  
 John and Arlene Case  
 Faith J. Casey  
 James Casey  
 Jessica Casey  
 Bill and Barbara Chase  
 Michael and Kathy Chelstowski  
 Cheshire Medical Center  
 Arthur E. Cohen, MD  
 Mary Delisle and George Foscett  
 Susan Doyle  
 Bob and Dita Englund  
 Stacey Estepp  
 Patty and Charlie Farmer  
 Susan Farrell  
 Drs. Rudy Fedrizzi and Heidi Reinhart  
 Noelle Feint  
 Shelley Fleming  
 Gina Goff  
 Cecile E. Goff  
 Board of Directors of the Greater Keene  
 Chamber of Commerce  
 Peter and Bridget Hansel  
 Ken and Carol Jue  
 The Keene Sentinel  
 Patricia Kustom  
 Molly and Kendall Lane  
 Steve and Jane Larmon  
 Sharon Masciovecchio  
 Amy Matthews  
 George F. Maynard, III  
 Craig and Sylvia McBeth  
 Greg McConahey  
 Allen and Ellen Mendelson  
 Karen Peterson  
 Dr. and Mrs. Paul Pezone  
 Rust & Company, CPA's  
 John and Connie Schlegelmilch  
 Phyllis Schneble  
 Jarrett and Ann Scott  
 Dr. Robert Silverman and  
 Colleen Kohan-Silverman  
 Dr. and Mrs. Arthur Simington  
 Paul and Nancy Vincent  
 Mr. and Mrs. Terrence Williams  
 Philip F. Wyzik  
 Dawnmarie Zakowicz and Paul Lobdell  
 Louise Zerba

**In Memory of**

**Francis "Mickey" Chamberlain**

Bonnie B. Bennett  
 The Chamberlain Family  
 Joseph and Marcie Manning  
 Susan Peterson

**In Memory of Steven Cohen**

Arthur E. Cohen, MD

**In Memory of David Delaney**

Mimi and Peter Delaney

**In Memory of Barbara de Marneffe**

Dr. Francis de Marneffe

**In Memory of Michael Freitas**

Diane Freitas

**In Memory of Charles E. Galloway**

Glenn Galloway

**In Memory of Peter Godfrey**

Jane and Steve Larmon

**In Memory of Janet B. Kern**

Gary W. Hertzler

**In Memory of Brian Kirby**

Evelyn L. John

**In Memory of Carla Kirsh**

John Barry  
 Louise M. DiNuovo  
 Judith Henderson

**In Memory of Bessie Kundanis**

Rose Kundanis

**In Memory of Ernest Perry**

Judith L. Perry

**In Memory of Merton E. Round**

John A. Round

**In Memory of Lynn Skalaban**

Peter Skalaban

**In Memory of Louisa C. Spencer**

Leslie Spencer and Jim Huffman

**In Memory of Mildred B. Wolfe**

Mary Delisle  
 Robert and Laura Hanson  
 Carol K. Henderson  
 John and Jean Hoffman  
 Ken and Carol Jue  
 The Pinkham siblings:  
 David, Linda, George & Barbara  
 Bob and Mary Rooney

**In Memory of Todd Walier**

Joseph and Judith Walier

**In Memory of Edward Zimmerli**

Betsy Zimmerli





## TRIBUTE In Memory of Mildred B. Wolfe

Mildred B. Wolfe, a decade's  
long friend and supporter

of MFS, died peacefully on May 14, 2019. Millie's involvement with us began after she had attended her first annual meeting and immediately connected with a dynamic group of women, all volunteers at MFS, and each of whom had been involved in starting innovative programs at the agency. At once she wanted to become part of this spirited and legendary group, all of whom were instrumental in forming the Alice Circle in 2005.

Millie became a member of the Board of Directors and was Chair in 2006 and 2007. When her term ended, Millie continued on as a member of the development committee for many years and remained an active participant in the Alice Circle.

"Millie was very devoted to the community and a great asset to MFS and the many organizations she has served over the years" said Audrey Handcock, former MFS Board Chair. "She was diligent in getting things done and did so without a lot of fanfare." Board member Sue Doyle shared "she will always be remembered for her great generosity during her lifetime and after."

One of Millie's long-time friends added "Millie was someone who always showed up and did exactly what she said she would do. She was steadfast and generous in so many ways".

*Thank you, Millie, for your warm heart, many kindnesses, steadfast support and unyielding generosity through the years.*

## At The Heart of Our Organization

*The dedication and devotion of these caring friends  
is immeasurable – thank you all!*

### Current MFS Incorporators, Committee Members and Event Volunteers

Laurie Appel	Maryanne Ferguson	Kendall Lane	Judy Sadoski
Kathy Baird	Lisa Foote	Molly Lane	Arria Sands
Colby Baker	George Foskett	Jane Larmon	Alfred John Santos
Ann Ball	Herb Frink	Marion Lefrancois	Eileen Sarson
Christine Ballou	Mary Gannon	Marcia Lehman	Katie Schwerin
Linda Bastedo	Maich Gardner	Bob Lester	George Scott
Phillip Bastedo	Donna Garner	Linda Lester	Lucy Shonk
Jill Batty	Laura Gingras	Betty Lowell	Sally Shonk
Ann Bazan	Kay Godsoe	Diana MacVeagh	Susan Shonk
Kevin Bazan	John Goodhue	Mark Madden	Sherry Sims
Cheryl Belair	Bill Goodwin	Tyler Madden	Winston Sims
Jazmin Belcours	Molly Gray	Pastor Bob Marrone	Linda Singer
Tamara Benaquist	Julie Green	Thomas R. Martin	Suzanne Singer
David Bergeron	Riki Greenwald	Marvelous "Men Who Cook" Chefs	Pamela Slack
Joannie Berriman	Cyrus Gregg	Roberta Mastrogiovanni	Jenelle Smedley
Jane Blanchard	Charlotte Guyer	Greg McConahey	Nancy Sporborg
Tina Boylan	Matthew Haas	Stephen McGreal	Larry Sportello
Sally Bulger	Audrey Hadcock	Bridget McMahon	Christopher Sprague
Kathleen Kennedy Burke	Emily Hall-Warren	Tim McMahon	Margot Sprague
Cynthia Caddell	Bernard Hampsey	JoAnne Mead	Michael Stoudt
Dennis Calcutt	John Hann	Sharon Meany	Nathaniel Stout
Jack Calhoun	George Hansel	Allen Mendelson	Sharon Price Stout
Cathy Cambal-Hayward	John Hansel	Monadnock Regional	Barbara Summers
Kathy Chelstowski	Nancy Hansen	High School Rotary	Jeanie Sy
Mike Chelstowski	Roger Hansen	Interact Students	Jane Taylor
Susan R. Chollet	Laura Hanson	Monadnock RSVP	Cameron Tease
Michelle Clarke	Bill Hattendorf	Volunteer Center	Erin Temmen
Scott Clarke	Beth Healy	Members	James Tetreault
Elizabeth Cleary	Ann Heffernon	Aaron Moody	Gregg Tewksbury
Karen Clement	Sheila Heffernon	Mary Ellen Moore	David Therrien
Sarah Clough	Nicole Henry	Arthur Nichols	Denise Thomas
Evelyn Clowes	Jean Hoffman	Angela Nicoletti	Louisa Thoron
Kirsten Colantino	John Hoffman	Richard Nicoletti	Mary Tighe
Sally Collier	Owen Houghton	Jennie Norman	Sara Timmons
Natalie Conley	Christine Houston	Maria Oberlander	Gary Tochtermann
Ann Conway	Nancy J. Howard	Ranae O'Neil	Ed Tomey
Ege Cordell	Sharman Howe	David Orgaz	Mary Angela Toms
Diane Croteau	John Hubbard	Marianne Parisi	Penny Vaine
Mimi Delaney	Allen Humes	Will Pearson	Nancy Vincent
Julie Dickson	Judy Idelkope	Dorothy Peterson	Jay Ward
Michael DiRusso	Carl Jacobs	Susan Peterson	Sarah Webb
Brian Donovan	Carol Jue	Sandie Phipps	Andrew Weglinski
Susan Doyle	Ken Jue	Judith Putzel	Thomas Westheimer
Judy Dubriske	Karrie Kalich	Martha Raymond	Jamie White
Thomas Eaton	Keene High School	Maggie Rice	Peter Whittemore
Alfreida Englund	Rotary Interact Students	Timothy Robertson	Samantha Wilhelm
Robert Englund	Jane Keough	George Robinson	Sheila Williams
Julie Farhm	Megan Burke Kidder	Walter Rohr	Rosemary Wolpe
Susan Farrell	Jean Kilham	Mary Rooney	Kathy Woodbury
Bill Fenton	Sarah Kingsbury	Robert Rooney	Rev. Elsa Worth
Donovan Fenton	Suzy Krautmann	John Round	Gail Zachariah
Jackie Fenton	Linda Lacey	Linda Rubin	Louise Zerba
JoAnn Fenton	Drew Landry		

## In Honor of...

**In Honor of Suzette Borden**  
Mary Delisle

**In Honor of Mary Delisle**  
Elizabeth Brown

**In Honor of Charlotte Gross**  
Kathleen and Mark Gross

**In Honor of Audrey Hadcock**  
Tom and Cindy Stewart

**In Honor of Jean Hoffman**  
Christine Taylor

**In Honor of Mary W. Lodge**  
Dawn Moser

**In Honor of Lucy C. Shonk**  
Mary Delisle  
Katherine Hafner  
Preston and Joan Haskell  
Martha Raymond

**In Honor of Jay Smeltz**  
WS Badger Company

**In Honor of Marla Steffire**  
Elisabeth A. Street

# Services Provided to Friends & Neighbors

For over a century, MFS has been serving the 38 towns and communities that make up the Monadnock region. Below is a summary showing the amount each town has committed to MFS; the number of clients we served in each town from July 1, 2018 through June 30, 2019; and the total hours of care provided to each town.

TOWN	TOWN CONTRIBUTIONS	CLIENTS	HOURS OF CARE
Acworth	\$1,114.00	0	0.00
Alstead	\$2,421.00	52	570.75
Antrim	\$3,296.00	67	1213.75
Bennington	\$1,845.00	25	423.25
Charlestown	\$0.00	3	14.75
Chesterfield	\$4,505.00	36	522.75
Dublin	\$1,996.00	10	124.25
Fitzwilliam	\$2,995.00	30	268.75
Francestown	\$1,953.00	13	186.00
Gilsum	\$1,016.00	13	418.25
Greenfield	\$500.00	23	409.00
Greenville	\$2,500.00	33	516.00
Hancock	\$2,068.00	21	266.75
Harrisville	\$1,200.00	7	95.00
Hinsdale	\$5,058.00	123	2330.00
Jaffrey	\$6,821.00	69	1607.00
Keene	\$30,627.00	990	27426.75
Langdon	\$0.00	3	14.00
Lyndeboro	\$800.00	5	24.00
Marlborough	\$2,579.00	62	1253.00

TOWN	TOWN CONTRIBUTIONS	CLIENTS	HOURS OF CARE
Marlow	\$928.00	14	2929.75
Nelson	\$911.00	12	212.00
New Ipswich	\$500.00	52	2364.25
Peterborough	\$7,855.00	92	2439.50
Richmond	\$1,444.00	24	432.00
Rindge	\$7,518.00	47	880.75
Roxbury	\$286.00	3	48.50
Sharon	\$117.00	0	0.00
Stoddard	\$1,540.00	14	208.75
Sullivan	\$846.00	13	320.00
Surry	\$915.00	16	250.25
Swanzey	\$7,500.00	172	3641.75
Temple	\$1,708.00	9	208.25
Troy	\$0.00	72	1350.25
Walpole	\$2,000.00	70	1561.50
Westmoreland	\$2,128.00	14	202.00
Wilton	\$4,596.00	30	291.00
Winchester	\$5,425.50	184	5014.25

**TOTALS**      **\$119,511.50**      **2423**      **60,038.75**

## SAVE THE DATE! *Saturday, March 14, 2020*

Our 18th annual Men Who Cook feast will take place on Saturday, March 14, 2020 at the Zorn Dining Commons on the campus of Keene State College beginning at 6PM and we'd love to have you join us!

If you are a returning chef, you'll receive your registration form and additional details from us in January. If you are one of our wonderful event sponsors or raffle donors, we'll be in touch with you in January as well.

If you'd like to join us this year as a chef, sponsor or raffle donor and are not currently on our mailing lists, please contact Mary Delisle ([mdelisle@mfs.org](mailto:mdelisle@mfs.org) / 603-283-1568) and we'll gladly include you!



## MFS Office Locations

**Administrative Office**  
64 Main Street  
Suite 201  
Keene, NH 03431  
(603) 357-4400

**Recovery Support Services**  
17 93rd Street and  
30 Washington Street  
Keene, NH 03431  
(603) 357-4400

**Children's Services**  
64 Main Street  
Suite 301  
Keene, NH 03431  
(603) 357-4400

**Eastern Region Office**  
9 Vose Farm Road  
Suite 120  
Peterborough, NH 03458  
(603) 924-7236

**Winchester Office**  
83 Parker Street  
Winchester, NH 03470  
(603) 239-4376

**Monadnock Adult  
Care Center**  
22 North Street  
Jaffrey, NH 03452  
(603) 532-2427



[www.mfs.org](http://www.mfs.org)



MFS cares about the environment.   
Printed on paper with 30% post-consumer content.